

# Guidance on how to book your child's place.



## Heathfield Summer Camp

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Heathfield Summer Camp has partnered with 'Pebble' to facilitate our Summer Camp and Boarding Camp Bookings. This is for UK girls seeking to join our Summer Camp in 2024.

While the system is straight forward and intuitive, we wanted to provide some pointers to guide you through the process and hopefully answer any questions you may have about the system.

We have 3 available discounts which are listed in our Terms and Conditions and also shown below: please use these at the 'checkout' when making your booking

A 10% discount is offered on all bookings made before 31<sup>st</sup> May 2024

Discount Code is [HSEARLYBIRD](#)

A 10% discount is offered to all 'Returners' on all bookings made before 19<sup>th</sup> June 2024. Discount Code will be sent to you via email.

We also offer sibling discount which is a further 5% off the second or more children.

Discount Code is [HSSIBLING](#)

Childcare Vouchers can be used at the time of booking using 'Poncho Pay' which 'Pebble' facilitate on the booking system.

It's an exciting time for Heathfield Summer Camp as we move to new offerings while sustaining the girls' favourites. By teaming up with 'Pebble' we are looking to offer you as parents or guardians a modern and efficient way to apply and book places for your children with clear guidelines and availability for each bookable option.

While there may be teething problems along the way I do hope you find the new system accessible and easy to use but should you have any queries or problems please do not hesitate to contact us at:

[summerschool@heathfieldschool.net](mailto:summerschool@heathfieldschool.net)

### **Please Note:**

At present you need to make separate bookings for each week and for any extra days you would like to book. I am working with 'Pebble' to find a solution to enable parents to make multiple ticket bookings but at present this is not possible. I do apologise for any inconvenience. Heathfield Summer Camp provides many options for our girls and therefore more complex booking requirements.

With regards to Boarding Camp: If you book 2 consecutive weeks or more we will confirm your booking in an email and your daughter/ child will be cared and catered for, for the middle weekend(s) they are staying with us (as in previous years!)

If you select the early drop off, late stay or extended day option, this will be added to every session booked.

If you require just the occasional early drop off or late stay, please choose the standard option and notify us by email of your requirements.



## Heathfield Summer Courses

London Road | Ascot | Berks | SL5 8BQ

T: 01344 894295

E: [summerschool@heathfieldschool.net](mailto:summerschool@heathfieldschool.net)

[heathfieldsummerschool.co.uk](http://heathfieldsummerschool.co.uk)

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### Here's a step-by-step guide on how to book.

**All upcoming classes**

London Road, Ascot, UK, SL5 8BQ

**On the main page, choose the type of booking you require. Examples are:**  
\*One week of Day Camp for a specific week.  
One week of Boarding Camp for a specific week.  
Individual Days.

NEXT: SUN, 14 JUL • AM/PM  
Mo Tu We Th Fr Sa Su  
UK Boarding Camp Week 1 - 14th to 20th July  
8 - 15yrs  
£85.71 - £114.00 / session  
Book

NEXT: MON, 15 JUL • 08:45 - 17:30  
Mo Tu We Th Fr Sa Su  
UK Day Camp Individual days  
£67.00 - £80.00 / session  
Book

NEXT: MON, 15 JUL • 08:45 - 17:30  
Mo Tu We Th Fr Sa Su  
UK Day Camp Week 1 - 15th July to 19th July  
7 - 15yrs  
£60.00 - £99.60 / session  
Book

NEXT: M...  
Mo T...  
Board...  
8 - ...  
£60.00 / ...

15th Jul - 9th Aug  
Mo Tu We Th Fr Sa Su

Single

Select a session date and time:

July 2024

Mo	Tu	We	Th	Fr	Sa	Su
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

08:45 - 17:30

Select

Tickets available from £67.00 - £80.00

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1. Select a day

2. Click on select each time you select a day



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the high-quality  
our International  
the camp, many

08:45 - 17:30

Remove

Tickets available from £67.00 - £80.00

**3. Click on 'Book now' when all  
required days are selected**

x Mon 29th Jul 08:45 - 17:30 x

+3 more sessions [view](#)

**Book now**

### UK Day Camp Individual days

6 sessions

- ✓ Mon 15th Jul - 08:45 - 17:30
- ✓ Mon 29th Jul - 08:45 - 17:30
- ✓ Thu 1st Aug - 08:45 - 17:30

**4. Your selected days will be  
confirmed on the next page.**

- ✓ Thu 18th Jul - 08:45 - 17:30
- ✓ Tue 30th Jul - 08:45 - 17:30
- ✓ Fri 2nd Aug - 08:45 - 17:30

[Show less](#)



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### UK Day Camp Individual days

6 sessions

- ✓ Mon 15th Jul - 08:45 - 17:30
- ✓ Tue 23rd Jul - 08:45 - 17:30
- ✓ Wed 17th Jul - 08:45 - 17:30
- ✓ Wed 24th Jul - 08:45 - 17:30
- ✓ Wed 31st Jul - 08:45 - 17:30
- ✓ Thu 1st Aug - 08:45 - 17:30

5. Select the option you require for your selected days (sessions)

**UK Summer Camp Day Ticket**  
£402.00 (6 sessions)  
1 Day of Summer Camp

1 Attendee £402.00

**UK Summer Camp Day Ticket + Early Drop Off**  
£444.00 (6 sessions)  
8am Drop off - Ticket includes Full Breakfast

0 Attendee £0

**UK Summer Camp Day Ticket + Late Stay**  
£438.00 (6 sessions)  
6:30 pm Pick up

0 Attendee £0

**UK Summer Camp Day Ticket**  
£402.00 (6 sessions)  
1 Day of Summer Camp

1 Attendee £402.00

**UK Summer Camp Day Ticket + Early Drop Off**  
£444.00 (6 sessions)  
8am Drop off - Ticket includes Full Breakfast

0 Attendee £0

**UK Summer Camp Day Ticket + Late Stay**  
£438.00 (6 sessions)  
6:30 pm Pick up

0 Attendee £0

**UK Summer Camp Day Ticket Extended day**  
£480.00 (6 sessions)  
8am Drop off - Ticket includes a full breakfast and  
6:30 pm Pick up

0 Attendee £0

Click on Book now

⚡ Book £402.00

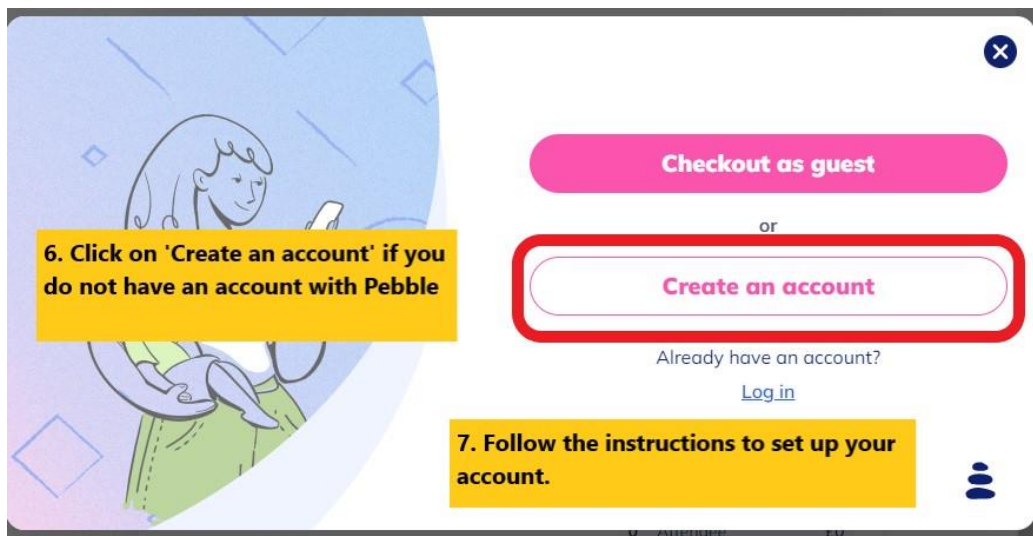


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A little about you

8. Select your daughters/ child's name for the booking

UK Summer Camp Day Ticket

Attendee 1

Select attendee

or [Add new attendee](#)



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Heathfield  
Summer  
Camp

**UK Day Camp Individual days**  
Heathfield Summer Camp

✓ Verified by Pebble

- ✓ Mon 15th Jul - 08:45 - 17:30
- ✓ Wed 17th Jul - 08:45 - 17:30
- ✓ Tue 23rd Jul - 08:45 - 17:30

[+ 3 more](#)

1 x UK Summer Camp

**9. Enter Discount Code and click on 'Apply code'**

✓ £402.00

1 x UK Summer Camp Day Ticket    £402.00

Discount code    £0.00

HSEARLYBIRD

Apply code

**Total cost    £402.00**

I've read and accept the provider's: [Terms and Conditions](#), [Privacy Policy](#) and [Medical Form HSC24](#).

Proceed to payment

- ✓ Mon 15th Jul - 08:45 - 17:30
- ✓ Wed 17th Jul - 08:45 - 17:30
- ✓ Tue 23rd Jul - 08:45 - 17:30

[+ 3 more](#)

1 x UK Summer Camp Day Ticket

£67.00 / session

✓ £402.00

1 x UK Summer Camp Day Ticket    £402.00

HSEARLYBIRD ✓    -£40.20

[Remove code](#)

**Total cost    £361.80**

**10. Once code is applied, click to accept policies and 'Proceed to payment'**

I've read and accept the provider's: [Terms and Conditions](#), [Privacy Policy](#) and [Medical Form HSC24](#).

Proceed to payment



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Pay with link ⇒

Email [Redacted]

Payment method

Card Klarna

Card information

1234 1234 1234 1234 VISA Mastercard American Express JCB  
MM / YY CVC

Cardholder name

Full name on card

Country or region

United Kingdom

Postal code

Securely save my info

Enter your phone number to save your info faster on Pebble and everywhere Link is accepted.

07400 123456 (Optional)

link • [More info](#)

Book for £361.80

**11. Payment options available.**  
**You will be able to pay with childcare vouchers at this stage from the 15th February 2024**  
**\*pay using 'Link'**  
**\*Pay using 'Card'**  
**\* Pay using 'Klarna'**  
**\*Pay using 'Poncho Pay' for Childcare vouchers (from 15/02/24)**



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### FAQ's

Q. Can I book more than one week of Camp?

A: *Yes but at present you need to make 2 or more separate bookings. Once you've created an account your details will be saved so you just need to select the next specific week you want to book and pay separately*

Q. What is an Academy option, and do I have to choose one?

A: *Academies are an addition to this year's Summer Camp offering. The default or standard Academy would be Multi Activities which covers a variety of sports and Arts and Craft activities (including swimming) and is included in the weekly price. We have a list of available Academies for each week the summer Camp is running, available on our website.*

Q. Do the Academies cost me more?

A: *Several academies are included in the price of the Summer Camp or Boarding Camp week ticket. You just need to select the right ticket to include that specific Academy. E.g "UK Boarding Summer Camp Ticket Week 1 + Performing Arts Academy".*

*Horse Riding, Water Sports, Tennis and Golf have an additional cost.*

Q. Can I book one week of Summer Camp and 2 extra days the following week?

A: *Yes, but the system doesn't currently allow you to book this all at the same time. You therefore need to make a booking and payment for the week and then a separate booking and payment for the days you select.*

Q. Can I book individual Horse Riding sessions?

A: *Yes, again you need to make these as separate bookings to the week or day bookings you make. i/e a separate payment. We're hoping to have this available as an 'Bolt on' to a particular booking and not a separate 'ticket' but this is unlikely to be available until May 2024*

Q. Do you offer a sibling Discount?

A: *Yes. We offer an extra 5% discount for 2 ore more children. This discount applies to the 2<sup>nd</sup> 3<sup>rd</sup> or 4<sup>th</sup> child only. Please use Code HSSIBLING at the checkout.*

Q. Can I just pay a deposit for my child's place?

A: *No. we now require full payment at time of booking, but you can pay using Childcare vouchers and/ or use Klarna to spread payments over 3 months. Refunds are available up to a certain time period. Please see our Terms and Conditions for further information on our policy for cancelations or absences.*

Q. Will I receive confirmation of my booking?

A: *Yes. All bookings receive a confirmation, and we will send you further details and requests as we approach the start of Summer Camp.*

Q. Can I book individual boarding nights?

A: *Yes you can, but we require a minimum of 3 nights per week. Individual boarding nights are bookable as a separate ticket. Book and pay for your week or day bookings, then make a separate booking on the nights you want to board. You can email the office at [summerschool@heathfieldschool.net](mailto:summerschool@heathfieldschool.net) to check on availability if you have any concerns or queries.*



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